



FAQ's about delivery...

Can you dump on my driveway?

Yes, we can. We can also simply dump on the apron of the drive if you prefer. Generally speaking, we pull on thousands of driveways per year with no complications. Rarely, a driveway has cracked. Our trucks weigh at least 10,000 pounds empty. Depending on what you are ordering, a fully loaded truck could weigh over 30,000 pounds. The construction of your drive is the main factor in determining if it can hold that kind of weight. We cannot be responsible for any driveway damage due to delivering material as instructed by you.

Can you dump where I want?

Yes and no. We try to dump your bulk material where you'd like it. However, we cannot pull off of a paved or gravel driveway onto your lawn. Our trucks are heavy and not designed to operate off-road.

We also cannot dump on or drive over property that you do not own, i.e. city sidewalks, your neighbor's driveway, without written permission from the owner of the property.

Can I have more than one material delivered at the same time?

Sorry, no. There are no dividers in the dump truck beds and the act of the bed rising to an almost vertical position causes all the material in the bed of the dump to mix.

What if I don't care if they mix a little?

Unfortunately, they will mix more than a little. As much as we try to accommodate everyone, we know from experience that if you ask us to bring you mulch and topsoil in the same load, that what you will end up with is a mess.

Can I split a load of mulch with my neighbor?

No we do not dump in more than one spot. It is impossible for the driver to judge how much material is coming out, therefore there is no guarantee whatsoever that the amount of material in each spot would be the amount desired.

Can you deliver a pallet of stone and how do you do that?

Palletized stone delivery can be made different ways. The first way would be to allow the pallet to slide off of a dump truck as carefully as possible into a lawn area; however we cannot guarantee the product from the possibility of breakage. The recommended way is for us to deliver it on a flat bed trailer with a machine that is capable of moving and placing the stone where you would like to have it. This service is available for an additional charge above the normal delivery charge. Please ask for further details.

What if I want to purchase a pallet of stone and I can't have you deliver it?

Palletized stone may be marked as sold and placed into a holding area within our yard for you to pick it up at your convenience. More than once our customers have placed small amounts of stone into their vehicles and hauled it home at their own pace. This may take several trips, but it may save you money in the long run. Mr. Yard is also proud to offer small retail pallets that are capable of being loaded into your SUV or car, which allows you to carry a much smaller amount of stone home for those do it yourself projects.....ask for details.

DELIVERY DISCLAIMER

Mr. Yard, Inc. will not be held liable or responsible for any damages occurring to personal property past the curb line. All customers must realize that the size and weight of trucks, machines and materials contained in them could possibly damage the driveway, sidewalk, house, garage, buildings, vehicles, lawns, shrubs, utility wires, underground systems, or any other items or property, real or personal located at the delivery site including possible staining from natural or dyed materials.

NOTE: Our drivers are required to not fold in any mirror at any time. If the truck will not fit past a house, gate, tree, shrub, etc without folding in a mirror, then the truck will not fit.